

confluence2017
INTERNATIONAL CUSTOMER CONFERENCE
FEB 7-9, 2017 | EPIC HOTEL, MIAMI, FL

NIIT
BUSINESS IMPACT. ACCELERATED.

AGENDA



RUNNING TRAINING LIKE A BUSINESS. IT MATTERS.

DAY ONE: TUESDAY, FEBRUARY 7, 2017

5:00 PM	5:30 PM	Registration	Metropolis Foyer
5:30 PM	5:45 PM	Confluence Welcome Note Sapnesh Lalla, President, NIIT Corporate Learning Group	Metropolis
5:45 PM	6:15 PM	Megatrends and the Future of Learning Rahul Patwardhan, Chief Executive Officer, NIIT Limited	Metropolis
6:15 PM	7:00 PM	Spotlight: So You Want To Be a Leader, Do You? Four Things You Must Do Roy Pollock, Chief Learning Officer The 6Ds Company	Metropolis
7:00 PM	10:00 PM	Poolside Welcome Reception and Dinner	N Pool Deck

DAY TWO: WEDNESDAY, FEBRUARY 8, 2017

7:00 AM	8:00 AM	Breakfast	N Pool Deck
8:00 AM	5:00 PM	Registration	Metropolis Foyer
8:00 AM	9:00 AM	Confluence Keynote: Digital Disruption - How Platforms and Networks Change Learning Forever Barry Libert Digital Board Member CEO Advisor Angel Investor Author Open Matters LLC	Metropolis
9:00 AM	9:45 AM	Keynote: The Digital Education Disruption: Reimagining Corporate Education Anant Agarwal Chief Executive Officer, EdX	Metropolis
9:45 AM	10:00 AM	Reflection Time	Metropolis
10:00 AM	10:30 AM	Preparing to LEAP...Reimagining Learning at TD Bank Dr. Corey Munoz, Ph.D. Vice President, Enterprise Learning and Development TD Bank Group	Metropolis
10:30 AM	11:00 AM	Refreshment Break	Gotham
11:00 AM	11:45 AM	Keynote: Learning to Win: Lessons from Shell's Transformative Learning Journey Jorrit van der Togt Executive Vice President HR Strategy, Learning & OE Royal Dutch Shell plc.	Metropolis
11:45 AM	12:15 PM	Training in 2030 Gregg Collins, Senior VP, Design, NIIT Brandon Dickens, Senior Director, User Experience, NIIT	Metropolis
12:15 PM	1:15 PM	Lunch	N. Pool Deck

DAY TWO: WEDNESDAY, FEBRUARY 8, 2017

1:15 PM	2:00 PM	Keynote: From Zero to 100 – Building a global, integrated learning & Development Function Sarah Leonard VP, Global Learning & Development & Organization Development Glaxo SmithKline	Metropolis
2:00 PM	2:45 PM	Panel Discussion - How to Train Customers - Evolution of Education Services in the Technology Sector Ken Goetz, Vice President, Global Learning Services, Red Hat Rafael Ferreira Filho, Education Services Senior Manager, Hitachi Data Systems Scott Thomas, Vice President, Genesys University, Genesys	Metropolis
2:45 PM	3:00 PM	Reflection Time	Metropolis
3:00 PM	3:30 PM	Evolving to Maximize Overall Business Impact Mario Lois GM, Global Education Services GE Healthcare	Metropolis
3:30 PM	4:00 PM	Refreshment Break	Gotham
4:00 PM	4:30 PM	Creating a Service Culture Consciousness through Learning & Development Masai Turner Vice President Learning & Development Education Management Corporation	Metropolis
4:30 PM	5:00 PM	Heart of a Seed: Dreams in Waiting Vijay Thadani Vice Chairman & Managing Director, NIIT Limited, Co-Founder, NIIT University	Metropolis
5:00 PM	6:00 PM	Wine Mingle in Lobby (Optional)	Main Lobby
6:30 PM	10:30 PM	Cruise aboard the Biscayne Lady	

DAY THREE: THURSDAY, FEBRUARY 9, 2017

7:00 AM	8:00 AM	Breakfast	N Pool Deck
8:00 AM	9:00 AM	New Learning Solutions and Services from NIIT Sailesh Lalla Senior Vice President, Business Development, NIIT	Metropolis
9:00 AM	9:30 AM	The Transformation Journey from one Corporation to Another Michael Killingsworth Global Head of Learning and Development ABB	Metropolis
9:30 PM	9:45 PM	Reflection Time	Metropolis
9:45 AM	10:15 AM	The Future of Learning - Learning and Innovation Stories from Around the World Kimo Kippen Vice President, Global Workforce Initiatives (former CLO) Hilton	Metropolis
10:15 AM	10:45 AM	Refreshment Break, Checkout	Gotham
10:45 AM	11:15 AM	It's all about Behavior Change Deb Nelson Development Organization Manager Caterpillar, Inc. Amber D. Marcu, Ph.D. Organizational Design Technical Steward Caterpillar, Inc.	Metropolis
11:15 AM	11:45 AM	Learning Transformation: Portholes and Potholes Martin Hersey Learning Head, Banking Products Standard Chartered Bank	Metropolis
11:45 AM	12:30 PM	Spotlight: Trends in the Training Industry for 2017: Innovation in Educational Technology Doug Harward, CPTM CEO and Founder Training Industry, Inc.	Metropolis

DAY THREE: THURSDAY, FEBRUARY 9, 2017

12:30 PM	1:30 PM	Lunch	N Pool Deck
1:30 PM	2:00 PM	Rethinking the Learning Function at State Farm – Key Operating Principles Steve Walker Assistant Vice President - Learning and Development State Farm Insurance	Metropolis
2:00 PM	2:45 PM	Spotlight: Running Training like a Business: What It Means and Why It Is More Important than Ever David Vance Executive Director Center for Talent Reporting	Metropolis
2:45 PM	3:15 PM	Closing Note and To Go Refreshments	Metropolis
3:15 PM	3:30 PM	Bus Transfer to Airport	Main Lobby

About NIIT

NIIT's Corporate Learning Group (CLG) offers Managed Training Services (MTS) to market-leading companies in North America, Europe, Asia, and Oceania. Our comprehensive suite of Managed Training Services includes custom Curriculum Design and Content Development, Learning Administration, Learning Delivery, Strategic Sourcing, Learning Technology, and Advisory Services. With a team of some of the world's finest learning professionals, NIIT is dedicated to helping customers increase the business value of learning and development (L&D). Built on the sound principles of 'Running Training like a Business', NIIT's Managed Training Services and best-in-class training processes enable customers to align business goals with L&D, reduce costs, realize measurable value, benefit from rock-solid operations, and increase business impact.



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