Effective Cornerstone Learner Administration Support

HCM Tech and Consulting

NIIT

Overview

Our customer is a global technology company providing commerce solutions that power billions of transactions. Clients around the world, including 90 percent of the Fortune 500, rely on the accuracy and precision delivered by the company's solutions, analytics, and APIs in the areas of e-commerce fulfillment, shipping, and returns; cross-border e-commerce; office mailing, and shipping; presort services; and financing. The company's goal is to innovate and deliver technologies that simplify and streamline the complexity of commerce transactions.

How We Help

NIIT is a global partner for the customer and provides the following services:

LMS Administration	Delivery and Logistics
Vendor Management	Content Development

The key activities that the CSOD learner support administration team performs include:

User Management	Course Management	Session Management	Event Management
Learner Enrolment	Testing	Completion	Admin Tools
Reporting	Assignment	User Transcript	Deep Links
Material	Content	User Learning	Evaluation

High Point   **46%** cost savings on the overall L&D spend of the company.

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