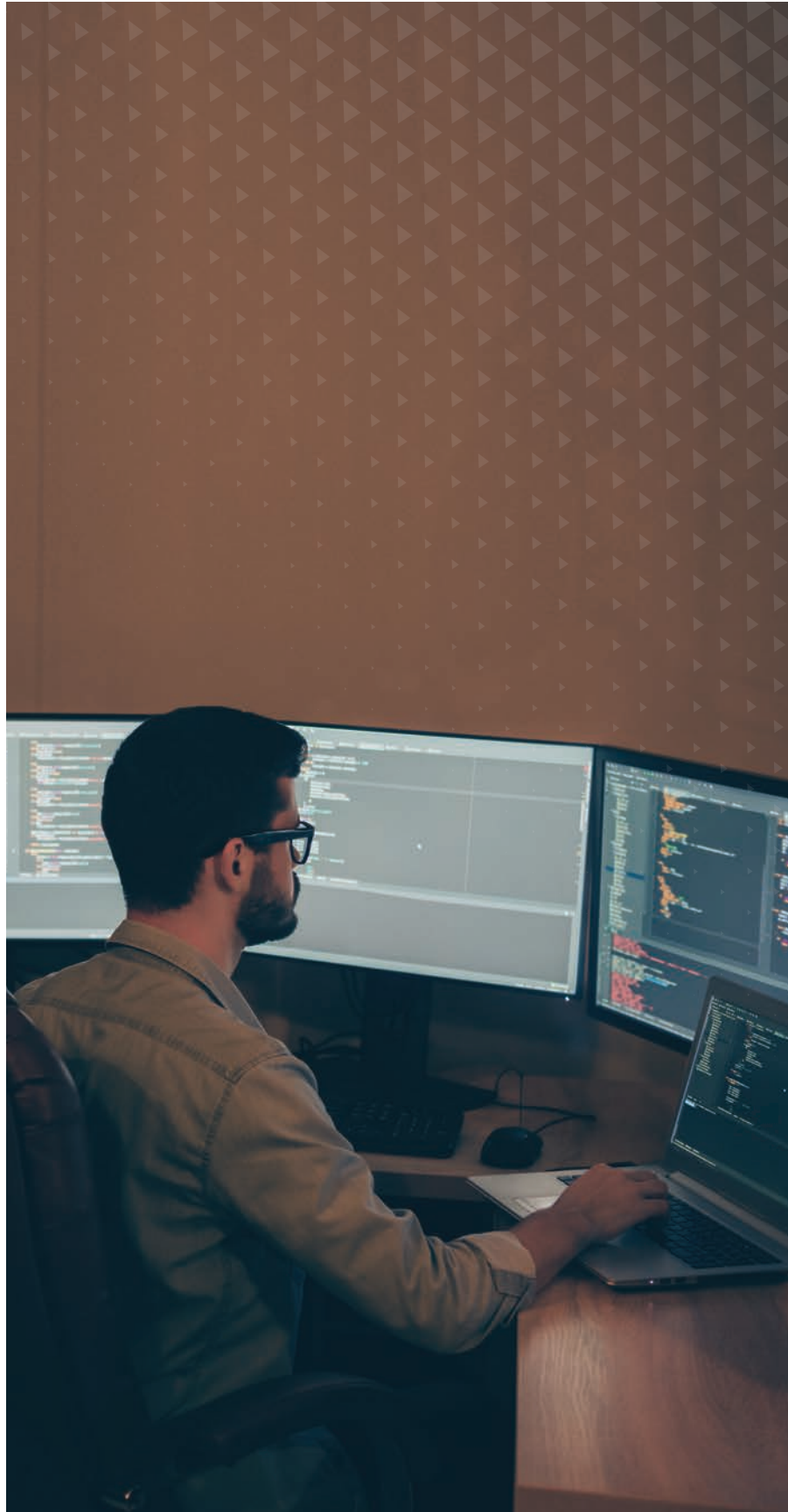# NIIT

degreed

Transforming
Training
Together

Four Decades of Technology Excellence

As a global managed services company, we understand that technology is at the heart of modern learning. In a disruptive environment where change is the new normal, technology can help L&D organizations pivot and adapt to rapidly changing environments seamlessly.

That's why we believe that all investments in technology must be realized to their full potential. With the expertise of certified implementation, administration and support partners, global L&D organizations can not only expect noise free operations, but they can also continue to evolve and improve over time to navigate the next big shift in technology.

At NIIT, we bring four decades of technology expertise to the table. Our unmatched experience gives you the power to customize your learning technology ecosystem for maximum effectiveness and efficiency.

NIIT and Degreed:
A Partnership for Learning Transformation

Our rock-solid partnership with Degreed helps your L&D organization power through Degreed projects with ease. With a team of in-house Degreed certified resources with capabilities in product implementation, integration, administration, and functional consultancy, NIIT has extensive experience working on Degreed.

As a global certified partner of Degreed, we provide consulting, global LMS support, integration, and implementation to improve the effectiveness and efficiency of training. With global implementation staff, NIIT provides local resources for any Degreed project. Clients can benefit from effective and efficient domestic resources while reducing overall cost. We also utilize best practices from our extensive Degreed experience across large global customers.

In addition to our extensive in-house expertise, we have access to a large network of certified and experienced Degreed technical analysts/consultants.

150+	25+	10+
Trained & Certified Resources on Learning Administration & Support	Certified Functional Analysts/Consultants	Integration Analysts/Consultants for Support

NIIT's certified consultants assist in three critical areas to drive the success of your Degreed investment across Learning, Performance and Extended Enterprise categories:

Implementation

Outsourced Administration

Technical Integrations

Implementation

Our team of global Implementation Experts and certified consultants work with you to bring your desired future state to life in the Degreed portal. NIIT consults with the Degreed team on project requirements and customizes an approach to suit your specifications and timeline.

In the initial phase of the project, NIIT delivers an in-depth questionnaire to learn more about your current processes and workflows. This is an NIIT specific questionnaire, however it aligns with the Realize methodology created and approved by Degreed.

NIIT provides a team of Implementation Consultants, Integration Consultants, an Engagement Manager, and a Technical Engagement Manager, depending on the scope of your project. Your NIIT implementation team works closely with you starting with the initial stages - from the configuration of your portal, into the testing phase and going live.
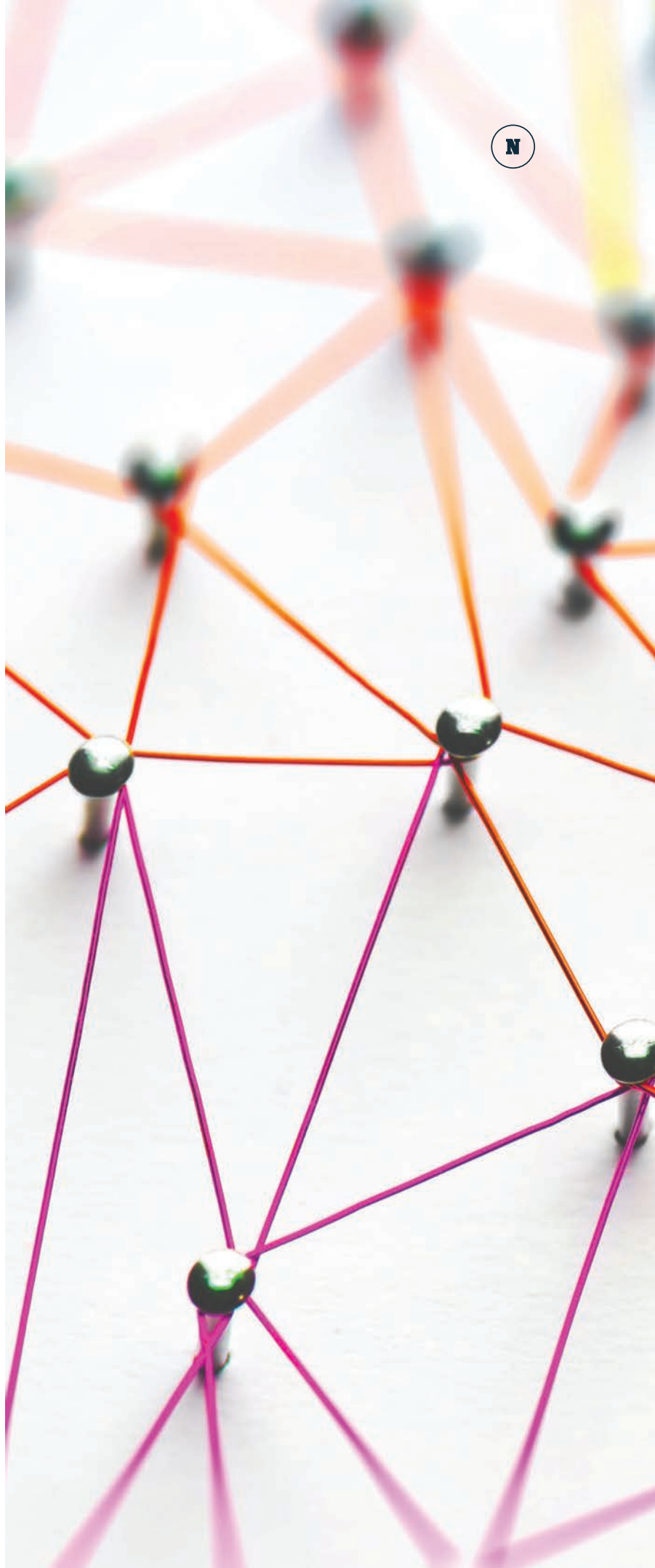
Outsourced Administration

After your Go Live, NIIT can assist your team in the operation of your Degreed system with Outsourced Administration. This can be used to support your team during a time of change, to assist with the learning curve and to shoulder some of the workload involved in getting a new system off the ground.

NIIT completes client administration tasks and works on a previously agreed schedule with the team. Your NIIT outsourced administrator can work with your team anywhere from 3-12 months after go-live.

NIIT also provides solutions for more permanent arrangements.

Technical Integrations

NIIT's team of integration consultants and Technical Engagement Managers manage all necessary integrations during your Degreed implementation.

NIIT consultants are qualified in multiple integrations, including but not limited to: Inbound Data Feed, Custom Login Page, Custom Welcome Pages, Data Load Wizard, Historical Data Load, Master Data Load, Single Sign on Solution, Virtual Instructor-led Training, CyberSource Integration.

NIIT can also work with your team in order to scope custom technical projects within your portal and give you advice on the best approach to streamline yourworkflows between portals.

Consulting

NIIT's team of Expert Consultants also provide best practices to leverage the full functionality of Degreed to maximize ROI across Learning, Performance, Careers, Recruiting and Human Resources.

Optimization services to improve the user experience through compelling designs and linkage to learning pathways

Content creation to maximize the use of Degreed

Compliance learning experts

Escalation support for the best results

Reporting, dashboards and manager digests

Admin training

System configuration issues

Admin procedures and process enhancement

Integration support (i.e. APIs)

Custom UX design to maximize the learner journey

Governance and scheduling

Curriculum design and e-mail enhancement

System health checks and benchmarking

Collaboration tools

Content curation and content advice to streamline the learner experience

Certifications

Our Experience

GLOBAL LIFE SCIENCES LEADER

NIIT is the global service provider for LMS administration, Degreed Consulting and Digital Content Creation at one of the world's largest life sciences companies. Our dedicated team of Degreed consultants work with our client's project teams to support the technical implementation and global rollout of their integrated learning portal replacing up to 30 existing Learning Management Systems. In addition, we provide LMS admin support for their learning portal (publishing, helpdesk, event management, curriculum, and certification management) for over 120,000 learners.

GLOBAL TELECOM LEADER

NIIT supports a leading global company in managing both instructor-led and virtual courses on the Degreed platform. We ensure the end-to-end management on the Degreed platform to create curricula, courses, tests, sessions, rescheduling and activating courses, tracking attendance and completion, and sharing certificates. NIIT also creates participant profiles, enrolls participants, and provides support with password reset and transcript issues. The NIIT team has also configured automatic email notifications registration, reminders, class details and creates orders in Degreed.

GLOBAL OIL AND GAS COMPANY

NIIT's global Strategic Sourcing engagement for a global oil and gas leader has enabled the organization to centralize and optimize the number of L&D vendors by 73% while improving process efficiency at reduced costs. NIIT has worked with the company on multiple and disparate Learning and Development Projects, including a highly sensitive compliance project moving thousands of certifications and groups over to Degreed.

NIIT

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SHEFFIELD | SHANGHAI | TOULOUSE | VANCOUVER

For questions or comments, please write to businessimpact@niit.com.

www.niitmts.com