




Learning Administration

Optimize L&D
Administrative
Process and Cost



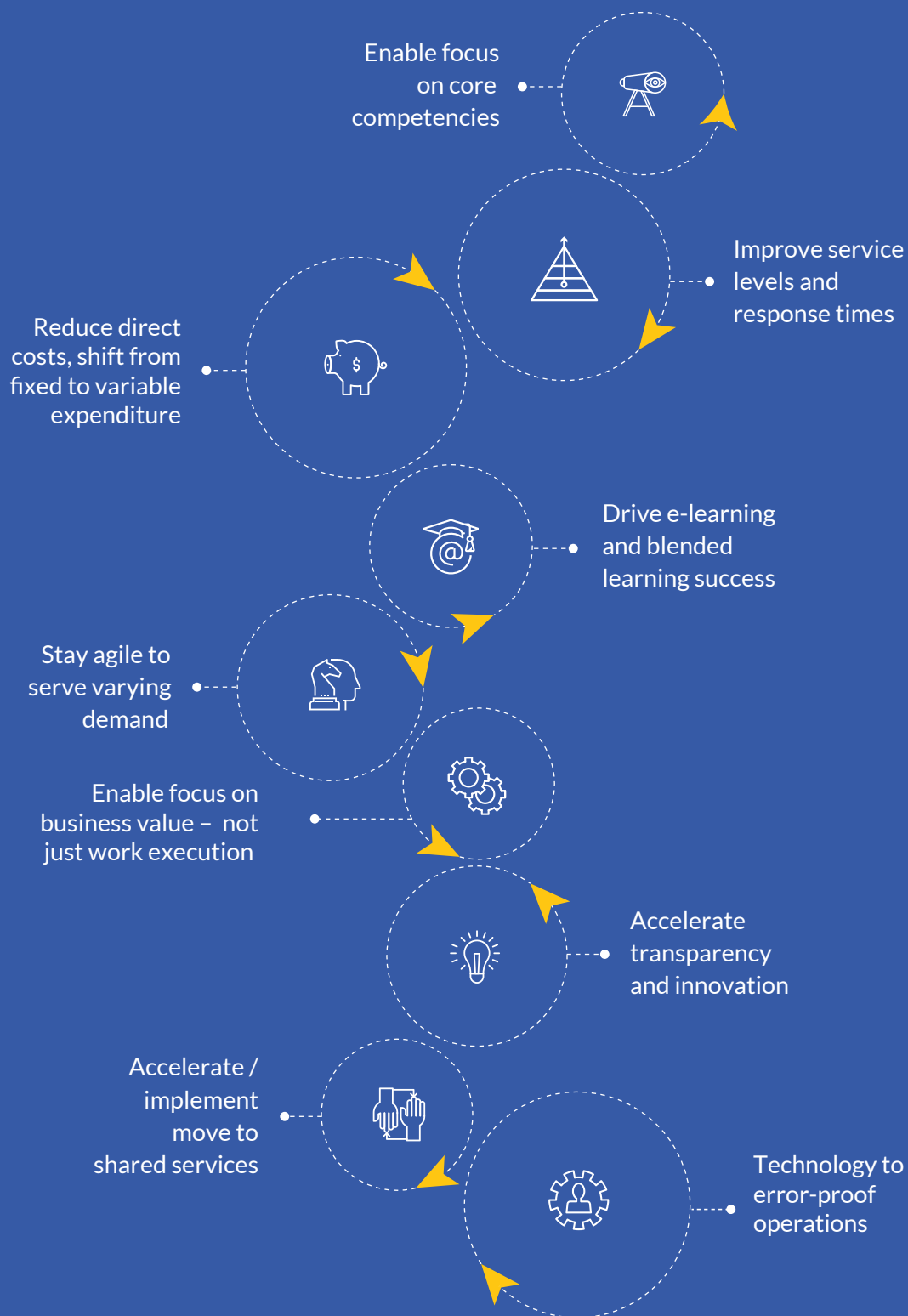
A woman with curly brown hair, wearing a yellow top and a headset, is smiling and looking towards the camera. She is sitting at a desk with a laptop. The background is a blurred office setting with warm lighting.

Today's complex learning ecosystems offer a plethora of technologies, platforms, learning content, and modalities. That's why L&D operations at scale can be challenging for even the most evolved organizations. You need a partner who can simplify your learning ecosystem and manage your LMS administration and L&D operations with clockwork efficiency, while eliminating cost and operational redundancies.

Trust us to run your back office administration effectively and thus enable your L&D team to focus on strategizing learning to deliver what your business wants. We will help you realize tangible results to rationalize your organization's L&D spend by optimizing both the processes and costs of learning administration.

Effectiveness and Efficiency

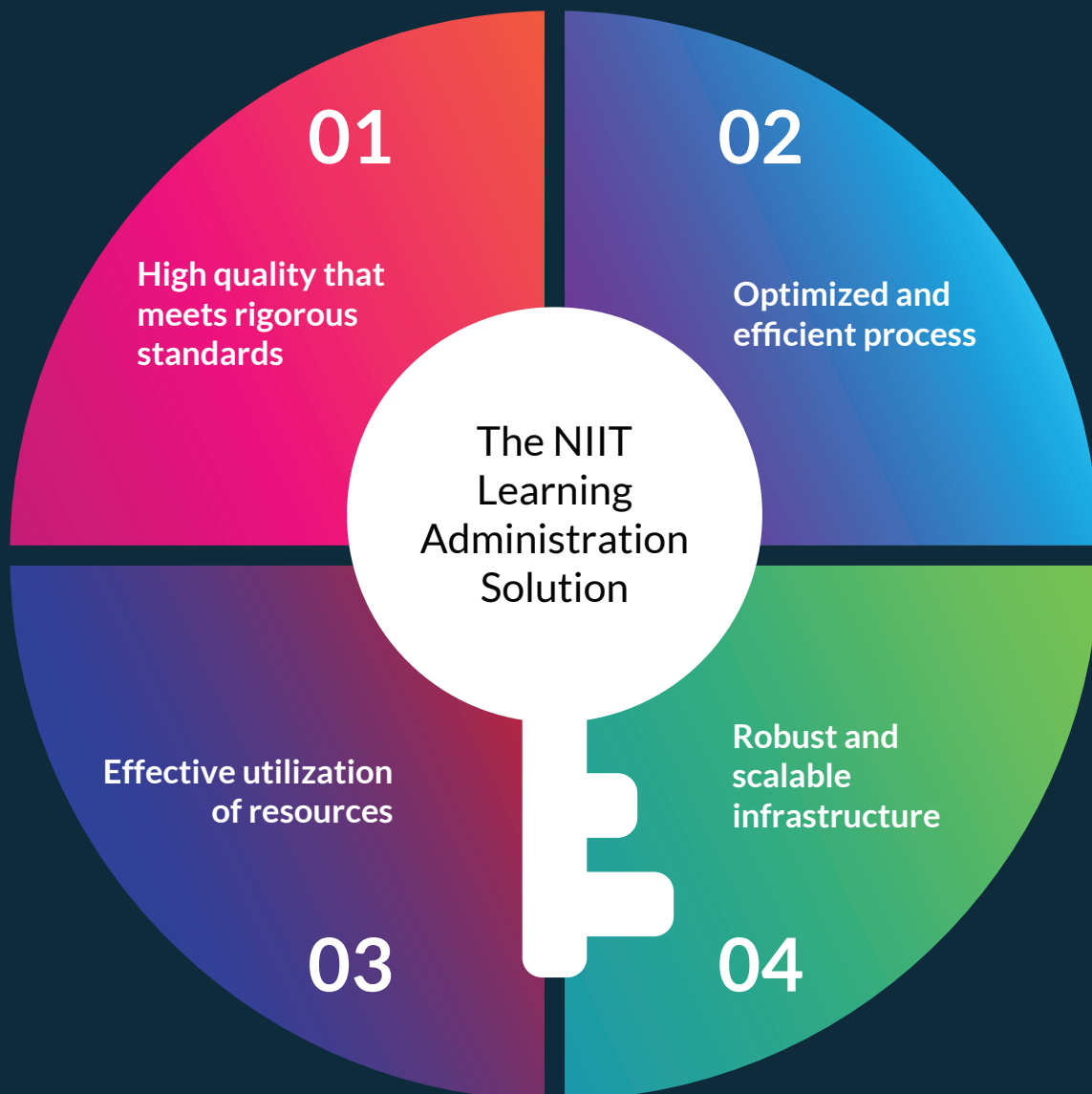
Delivered by NIIT Learning Administration Services





We don't just aim for a noise-free experience. We aim for complete peace of mind. Our goal is to transform learning administration with rock-solid operations and high service levels under a variable cost model. That's why our customers have not only increased operational efficiency but have also significantly reduced unmanaged spend, improved overall learning processes, and introduced technology to future-proof their learning organizations.

Because of our scale, we are able to provide a robust managed service that ensures quality and cost effectiveness. Our service is based on a thoughtful approach to each of our four service layers that focus on the four key areas of learning administration – processes, resources, infrastructure, and quality.



Comprehensive Learning Administration Processes



Demand
Planning



LMS
Administration



LXP Management
and Support



Data Analytics
and Reporting



Learning Content
Management



Virtual Hosting
and Proctoring



Onsite Training
Coordination and Support



Learning
Content Testing



LMS Implementation,
Consulting and Support



Competence
Management



Multilingual Help desk
24/7 Support

Learning Administration Transformation Story

Global unified service framework for a leading health technology company

A leading health technology company partnered with NIIT to provide a Unified learning administration solution that services sixty countries at an optimal cost. NIIT implemented an end-to-end learning administration solution featuring a global learning administration System, a support team on call 24x7, a robust LMS integrated with multiple HR systems to deliver, track, and report learning results. The solution radically transformed the way learning was administered at the company and reduced costs by 25% in the first year of operation.

Effectiveness

Reduced process overlap by 30%

Efficiency

Reduced learning expenditures by 20-25% in the first year of operation.

800

Dedicated FTEs

50

Countries
Served

9M

Requests
Managed
Annually

4.8

Average
CSS on 5

30

Languages
Supported

99.8%

Incident - Free
Sessions

150K

Instructors
Managed
Annually

 @niitmts

 /company/1029832



NIIT

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For questions or comments, please write to businessimpact@niit.com.

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