

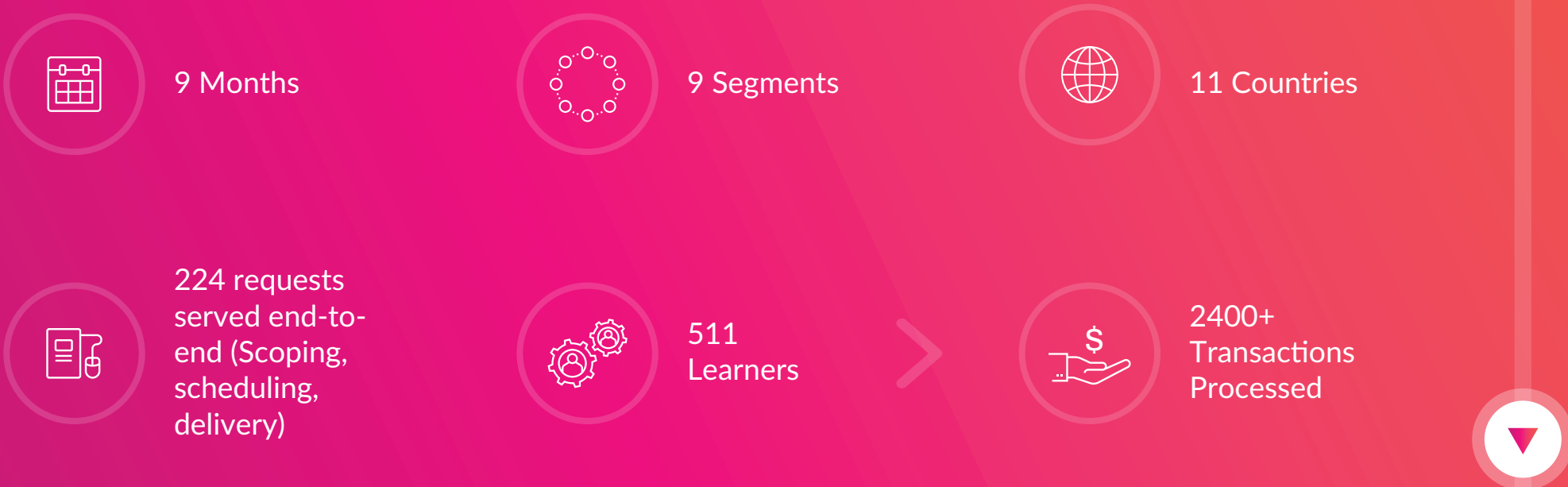


Flipping High Volume In-Person Training to Virtual in Record Time

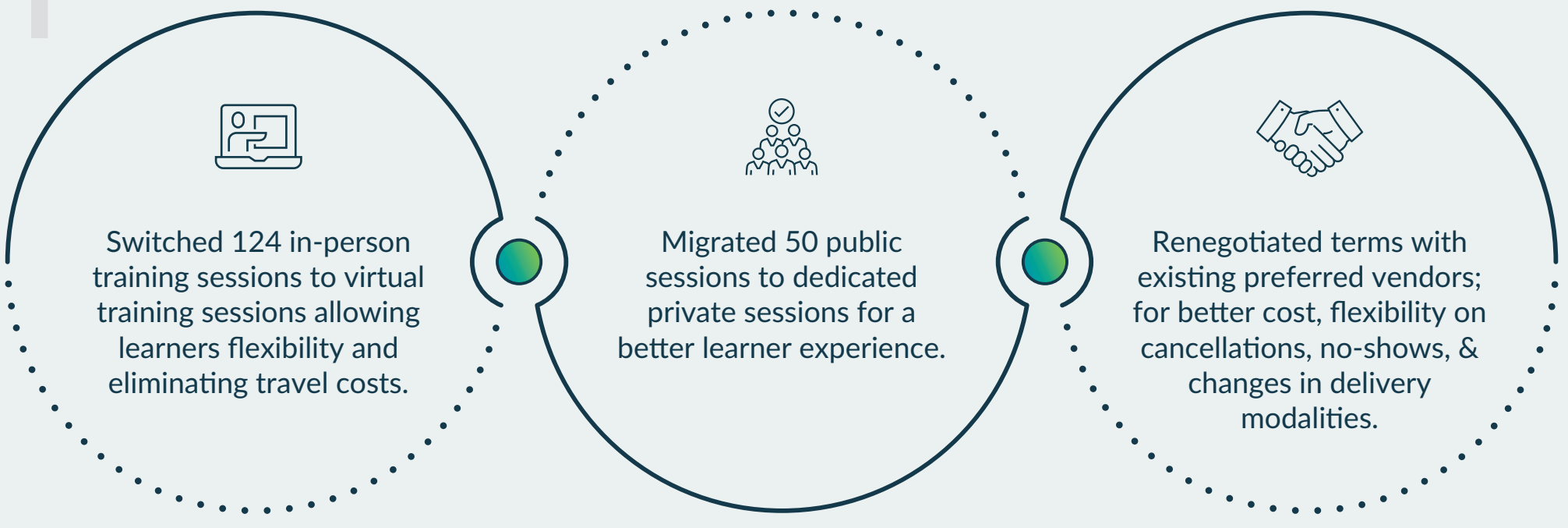
100% DIGITAL TRANSFORMATION

COVID-19 led to abrupt cancellations of in-person training for our customer, a leading global technology company. In March 2020, the NIIT team worked proactively with our customer to convert over 20 in-person training sessions to virtual training sessions in record time with zero losses or late cancellation charges. As the pandemic continues, the NIIT team has scheduled and delivered over 104 VILT training sessions and responded to 224 requests served end to end to ensure that all classes can now be delivered virtually in a safe environment.

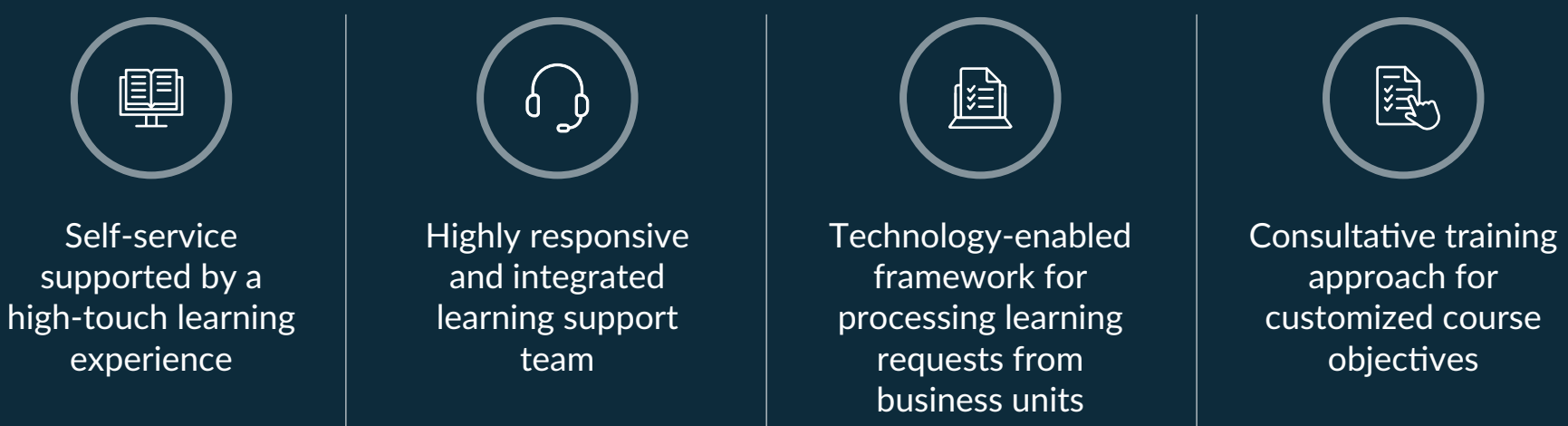
OVERALL VOLUMES



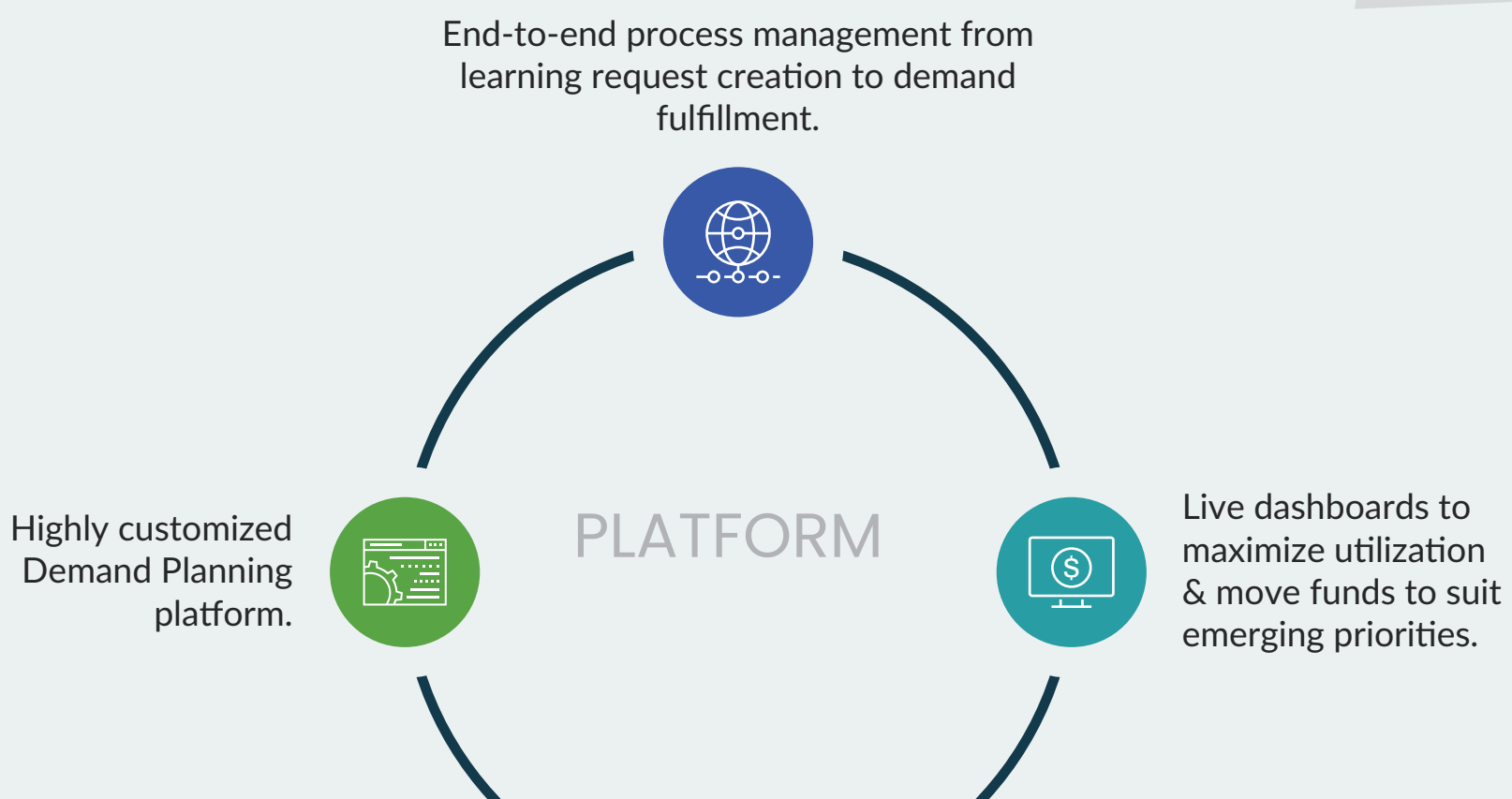
BUSINESS IMPACT



AN IMPROVED LEARNER EXPERIENCE



PLATFORM



Our customer has saved over 27% in additional cancelation and rescheduling costs by virtualizing training and minimizing disruption due to the Coronavirus pandemic.