Optimizing Learning Delivery In the Time of COVID



High fixed costs of in-house trainers.



Low utilization of trainers when training volumes are low.



Furlough trainers because of low in-person training demand.



Classes stalled due to abrupt halt in in-person training.



Scheduling impacted due to fluctuating demand and trainer availability.



Transition trainers to a customized, dedicated trainer pool

Switch to technology enabled modalities with agility

Enhance domain expertise through cross-skilling upskilling & competence management

Utilize technology and governance best practice for improved service levels



Lower variable costs by up to 40% with a pay per use model.



Improve trainer utilization & fill rates based on fluctuating demand with a flexible pool of 2500 trainers.



Retain and enhance institutional knowledge & skills.



Optimize fluctuating volume & demands with a scalable, agile model for uninterrupted training delivery for critical needs.



Noise free operations with a technology-enabled system that manages 150K training days annually.